Engineering Advisory 62760

Supported USB Headsets for Polycom® VVX® 500 Business Media Phones

This engineering advisory lists the USB headsets that the Polycom® VVX® 500 business media phone supports.

> This engineering advisory applies to VVX 500 business media phones that use UC Software 4.0.1 or later.

Introduction

The VVX 500 phone officially supports certain Jabra and Plantronics USB headset models. This means that Polycom certifies these models for performance and functionality. USB headset models other than the ones listed in this document may still work with the VVX 500 phone, but you may experience limited functionality.

Web Info: Non-USB Headset Models
For a list of supported non-USB headset models, refer to *Headset Compatibility List for Polycom Phones (Technical Bulletin 37477)*.

Supported USB Headsets

Polycom certifies the following USB headset models for the VVX 500 phone:

- Jabra Pro 9465-Duo
- Jabra Pro 9470
- Plantronics Voyager Pro UC

These headsets do not have support for adjusting the headset gain. In a future maintenance release, Polycom will add support to enable users to tweak their headsets for performance.

For product details and specifications about the headsets listed in this document, refer to the following manufacturer Web sites:

- Jabra Headset Solutions
- Platronics Enterprise Headsets

Trademarks

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